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2 April 2008

Dear Friend:

As Director of Customer Councils for PTC/USER, I wish to personally invite you to join us at our exciting 2008 Management Forum.

At this year's Forum—scheduled for June 1-2 at the Long Beach Convention Center—you'll meet leaders from businesses large and small from across the globe to discover how to “Turn Strategy into Reality”. This information-packed meeting makes the most of your time with more in-depth sessions and more interaction than ever before.

Building on last year's success, we enhanced and expanded the agenda in response to attendee feedback. Our members said case studies provided great return on your time so we expanded them to help participants gain insight into how to drive value out of PDM technology investments. The agenda includes more networking time to promote valuable exchanges of ideas. Take a look at what this unique event provides:

- Discover how to identify and realize business value through innovative product development strategies and processes.
- Hear expert and peer perspectives through Enterprise Case Studies on how to improve productivity, save money and get an edge on your competitors.
- Participate in a “Town Hall” meeting with PTC's President and CEO.
- Exchange best practices and solutions with your peers during networking activities.
- Explore your real-world business issues and get ideas on how to solve them during our Management Panel with industry experts and PTC executives, including Jim Heppelmann, Executive Vice President and Chief Product Officer.
- Consult face-to-face with more than 80 top PTC Partners and Solution Providers in the exhibit hall.
- Engage with the senior leadership of PTC's most successful customers in an intimate setting.

Our forum is part of the PTC/USER World Event, the premier training, education, and networking event for the PTC community for the past 18 years with more than 2000 annual participants representing hundreds of world-class organizations. Our meeting is open to the management and leaders of our member companies—strategic thinkers—to learn how other companies are facing their challenges using PDM and related technologies. Your participation is critically important so we hope to see you in Long Beach this June.

Sincerely Yours,

Ron Watson
Director of Customer Councils, PTC/USER



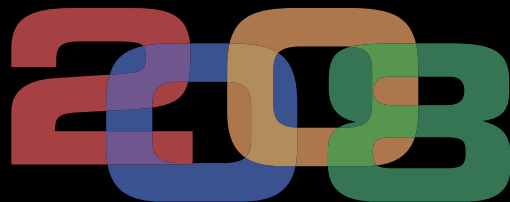
You have the right tools. It's time to maximize the return from your company's investment in them.

Please join us for this exclusive event, the Management Forum at the PTC/USER World Event 2008, and learn how to turn your strategy into reality.

An intense one-day forum makes the most of your time. Hear from the experts how to improve productivity, save money and get an edge on your competitors.

More in-depth sessions. More interaction. Building on our successful launch in 2007, this year's forum features more time for thorough exploration of advanced topics. You'll interact directly with our speakers both through question and answer time as well as one-on-one.

Exchange ideas with your colleagues. The Forum creates an intimate setting to engage with the senior leadership of PTC's most successful customers. Through our networking opportunities, you'll discover the secrets of how to increase your success utilizing the tools you already possess.



Management Forum 2008 Agenda* (Complete details at www.ptcuser.org)

Sunday, June 1

5-7 pm. Management Forum Cocktail Reception with PTC/USER & PTC Executive Management

Ron Watson, Director, Product Data Lifecycle Management for ITT and PTC/USER Director of Customer Councils, will welcome attendees. Join with your fellow attendees, presenters and PTC to identify key areas for discussion for the Management Forum Panel.

7-9 pm. Welcome Reception in Exhibit Hall with more than 80 exhibiting PTC/USER Partners.

Monday, June 2

7:30 am. Continental Breakfast.

8:30 am. PTC/USER General Session.

Welcome from Dan Glenn, PTC/USER President; PTC Executive Keynote Presentations.

10:15-10:30 am. Transition to Forum breakout.

10:30-10:45 am. Welcome and overview of Management Forum: Ron Watson.

10:45-11:30 am. Enterprise Case Study Presentation by Bjorn Von Euler, Director of Communications, ITT and JoAnn Hackos, President of Comtech Services.

**Agenda subject to change without notice.*

11:30 am-12:15 pm. Enterprise Case Study Presentation by Michael Wheeler, Vice President of Manufacturing and Supply Chain Solutions for IBM.

12:15-1:30 pm. Networking Lunch.

Join us for some lively and thought-provoking discussions at lunch with our facilitators.

1:30-2 pm. Enterprise Case Study Presentation. Ted Kendall of Schneider Electric.

2-2:45 pm. Enterprise Case Study Presentation by Alcon Laboratories.

2:45-3:15 pm. Enterprise Case Study Presentation by Scott Summit, Summit ID, LLC.

3:15-3:45 pm. Kevin Wrenn, Division Vice President, Global Services, PTC.

3:45-4 pm. Refreshment Break.

4-5:15 pm. Management Forum Panel with our presenters and PTC executives.

5:15-5:30 pm. Town Hall Chat with Dick Harrison, President and CEO, PTC.

5:30-5:45 pm. Closing Remarks with Ron Watson.

Event Fee: \$599

- Informative presentations on how PTC products can support your strategy
- Collaborative network and panel sessions
- Includes Monday PTC Corporate Keynotes
- Receptions on Sunday and Monday evenings
- Breakfast, lunch and breaks on Monday
- Conference Gift

Enhance Your Visit

For only \$995, you can attend both the Forum and the full PTC/USER conference.

Register Online

To register online today, visit www.ptcuser.org/forumregister or for more details, visit www.ptcuser.org/forum2008

The site has complete information about hotels, transportation and optional training.

For registration assistance, contact Rosemary at rosemary@ptcuser.org or call 814-451-8699.

Early Bird Registration deadline is May 5.